



ANNOUNCEMENT:

Transition to e-Medical Card for Enhanced Convenience

14 May 2024

Dear Valued Customer,

As part of our commitment to enhancing convenience and accessibility, we are transitioning to e-Medical cards for RHB Insurance medical policyholders. Effective from 1st June 2024, we will cease the issuance of physical medical cards.

Your e-Medical card can be accessed via the respective mobile application of our appointed Third-Party Administrators (TPAs), CompuMed for individual medical policy and MediExpress for Group Hospitalisation and Surgical policy. We urge you to download the mobile application associated with your TPA to access your e-Medical card effortlessly.

CompuMed Services Sdn Bhd
(MediSure Supreme)



Scan to find out more

MediExpress Sdn Bhd
(Group Hospitalization and Surgical)



Scan to find out more

If you are currently in possession of a physical medical card, rest assured that it remains valid. However, we encourage you to embrace this digital transition for a more streamlined and convenient healthcare experience.

Thank you for your cooperation as we strive to improve our services for your benefit.

Regards,

RHB Insurance Berhad (197801000983 (38000-U))
