



Watsons Club 14h Anniversary Win a New Home

Terms & Conditions

1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred collectively as "RHB".
2. Spend a minimum of RM100 with any RHB Visa Credit Card/-i or RHB Visa Debit Card/-i at Watsons store or online and stand a chance to win a new home ("Promotion").
3. This Promotion is open to all WATSONS members, issued by WATSONS MALAYSIA only ("Eligible Participant").
4. The Promotion is valid on **5th September 2024 to 28 October 2024** only ("Promotion Period").
5. Permanent and/or temporary staff or employees of WATSONS MALAYSIA and LBS Bina Group Sdn Bhd ("Organizers") are not eligible to participate in this Promotion.
6. Employee and immediate family members of the Organizers, their advertising agencies, subsidiaries, agencies, and suppliers are not eligible to participate in the contest.
7. To participate in this Promotion, the Eligible Participant will need to:
Step 1: Register your Watsons member card
 - Member must be registered with valid mobile number and email address.
 - Member can submit their Watsons member card registration via Watsons official website <https://www.watsons.com.my/register/main> or Watsons mobile app.**Step 2:** Spend a minimum of RM100 with any RHB Visa Card at Watsons store or Online Store at www.watsons.com.my/ / WatsonsMY app to participate.
 - * The spending criteria excludes purchases of Touch 'n Go Reload, Pin Top-Up, Refunds, other non-retail spends and delivery charges for Watsons Online Store.**Step 3:** Submit entry at: <https://survey.aswatson.net/WISE/index.php/531818/lang-en>
8. The payment must be made using RHB Visa Credit Card/-i or RHB Visa Debit Card/-i only (excluding Corporate MyDebit Card/-i) ("RHB Visa Card").
9. Winner Selection Process:
 - 9.1 Watsons to filter all the eligible members who meet the contest criteria:
 - 9.2 Eligible members shall meet requirements below:
 - a. Activated Watsons membership;
 - b. Spend a minimum of RM100 and pay with any RHB Visa Card at Watsons store or Watsons online during the contest period; and
 - c. Contact number, SMS and email must be contactable (according to Watsons system) Lucky Watsons members will be selected randomly from among all the eligible entries received by 28 October 2024, 11.59pm and will be contacted at any time deemed appropriate by the Watsons, via phone call, email or any other mode of communication deemed appropriate by the Watsons. If Watsons unable to contact the lucky member several attempts within two (2)



days from the time deemed by the Watsons, Watsons reserves the right to cancel the winner entry, the non-contactable winner shall have no claim whatsoever against Watsons on the cancellation and the forfeiture.

- 9.3 Shortlisted Eligible Participants must be able to attend the finale event. Finale event slots are strictly not transferable.
- 9.4 It is the Eligible Participants responsibility to ensure that their phone numbers and email address provided are current, updated and contactable with WATSONS MALAYSIA in the event of any changes being made to the same by the shortlisted Eligible Participants. Further and for the avoidance of any doubt, WATSONS MALAYSIA shall not be liable for any telco charges, roaming or phone charges which is to be borne by the shortlisted Eligible Participants, whether in or outside Malaysia as a result of WATSONS MALAYSIA contacting the shortlisted Eligible Participants.
- 9.5 WATSONS MALAYSIA reserves the right to record these telephone conversations. The decision made by WATSONS MALAYSIA is final and no correspondence thereafter will be entertained.
- 9.6 The risks of redeeming prizes are in the hands of the prize winners. All relevant costs and expenses to redeem the grand prize shall be borne by the winners themselves.
- 9.7 The decisions made by the judges/ Watsons are final, binding, and indisputable. Any form of disputes and/or complaints through any kinds of medium will not be entertained.
- 9.8 The winner is bound by the terms and conditions that comes with the prize. The acceptance of prize indicates the acknowledgment and agreement of such terms and conditions by the winner.
- 9.9 The prize is not exchangeable and/or transferable. Failure to accept prize by the winner once informed via Watsons Malaysia when required to do so shall constitute a rejection of the prize by such winner and Watsons reserves it rights to award the prize to another winner.
10. Winner Announcement:
- 10.1 E-vouchers winners will be drawn during the Promotion's final draw and the result will only be revealed after the end of the final draw of the Promotion. Grand prize winner will be selected during finale event.
- 10.2 The winners list will be announced on Watsons' official Facebook page or platform deemed relevant within 1 month after the Promotion Period.
- 10.3 The ranking of participants in this Promotion (except for the winners) will not be revealed during and after the Promotion Period.
- 10.4 One (1) Grand prize winner will be announced during the finale event.
- 10.5 Consolation prize winners will be announced on Watsons' official Facebook page.
- 10.6 Prizes redemption period: One (1) month after winner announcement posting on Watson's official Facebook page. Watsons have the rights to award the prize to



another winner for non-claim prizes.

11. RHB may add, change, modify or remove the offer structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice given.
12. RHB gives no representation or warranty with respect to any goods or services provided by the merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability for any purpose. For any dispute concerning the quality of goods or services received from the merchant, customers are encouraged to contact Visa Customer Service 1800 80 2997 or RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.



For avoidance of doubt, RHB Islamic Bank only promotes and manages promotions in relation to RHB Islamic Bank products and its related propositions only.