



ANNOUNCEMENT:

Interim Measures for Medical Insurance

Dear Valued Customer,

We understand that recent medical insurance premium increases may impact you. We're committed to support our policyholders during this transition.

Rising healthcare costs and increased medical service utilization have necessitated these adjustments. We're working closely with Bank Negara Malaysia and relevant stakeholders to develop sustainable solutions that minimise the financial burden on our policyholders.

For information, please refer to our Frequently Asked Questions for Interim Measures on Medical Repricing [here](#).

For more details on the interim measures, you may refer to the following:

- [Press Release by Bank Negara Malaysia](#)
- [Frequently Asked Questions \(FAQ\) by Persatuan Insurans Am Malaysia \(PIAM\)](#)

We appreciate your understanding and patience during this transition period.

If you have any questions or require further assistance, please do not hesitate to contact our Customer Relationship Centre:

- Customer Service Hotline at 1300 220 007 *
- WhatsApp at [6012-6031978](tel:6012-6031978) *
- Email at rhbi.general@rhbgroup.com *

* Monday to Thursday (8:45am – 5:45pm) and Friday(8:45am – 4:45pm)

Thank you.

Regards,

RHB Insurance Berhad (197801000983 (38000-U))
