

NOTICE:

Scheduled System Maintenance Activity – Downtime for RHB Banking Services

15 Aug 2024

Dear Valued Customers,

In our efforts to continuously enhance our services, RHB Bank Berhad and RHB Islamic Bank Berhad will undertake a scheduled nationwide system maintenance exercise as follows.

The following services will not be available during the downtime periods.

Services	Date	Downtime	Duration
Reflex, DCP (Mobile &	24 Aug 2024 (Saturday)	12:00am to 12:00pm	12 hours
Internet), MYRPP			

 ATM, Cash and Cheque Deposit Machines transactions (Self Service Terminals) VISA, MasterCard & MyDebit transactions Payment acceptance via RHB merchants POS Currency Exchange (BDC) 24 Aug 2024 (Saturday) 2:00am to 12:00pm 10 hours 	Services	Date	Downtime	Duration
PayNet Services (FPX B2C & B2B, JomPay, Mydebit, MEPS (Shared ATM Network))	 ATM, Cash and Cheque Deposit Machines transactions (Self Service Terminals) VISA, MasterCard & MyDebit transactions Payment acceptance via RHB merchants POS Currency Exchange (BDC) PayNet Services (FPX B2C & B2B, JomPay, Mydebit, MEPS (Shared 			

We apologise for any inconvenience caused.

For enquiries, please contact our Customer Contact Centre at 03 - 9206 8118

Thank you.