



## **ANNOUNCEMENT:**

## Delay in Delivery of August 2024 Multi Currency Account Statements – Hardcopy.

9 September 2024

Dear Valued Customers,

We would like to inform that there will be a temporary delay in delivering your August Multi Currency Account statements.

You may continue to view your transaction via RHB Online Banking.

Thank you for your patience and understanding.

## August 2024 Multi Currency Account Statements – Discrepancy of Japanese Yen and Indonesian Rupiah currencies.

We recently experienced an isolated incident, which may have resulted in August 2024 balance not being correctly reflected in the Multi Currency Account(s) statement of some of our customers with **Japanese Yen and Indonesian Rupiah currencies.** 

Our team is currently rectifying the issue and would like to assure our customers that their deposits and banking information remain secure with us.

We thank you for your patience and understanding in this matter, and apologies for the inconvenience caused.

You may continue to view your transaction via RHB Online Banking.

Thank You for Your Patience & Understanding

**RHB** Banking Group