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ANNOUNCEMENT:

Transition to Electronic Statements and Advices for Unit Trust and Direct Bond/Sukuk Accounts

30 September 2024

Dear Valued Customer,

Transition to Electronic Statements and Advices for Unit Trust and Direct Bond/Sukuk Accounts

In our ongoing commitment to sustainability and data security, we will be transitioning from paper statements and advices to electronic statements and advices for Unit Trust and Direct Bond/Sukuk accounts. Effective December 2024, we will no longer be sending paper statements and advices to you.

How to Access Your Statements and Advices via RHB Online Banking

1. For existing RHB Online Banking users, you can easily access your statements and advices through internet banking by following the steps below:

Step 1: Log in to RHB Online Banking website at <https://onlinebanking.rhbgroup.com/>

Step 2: Click 'Accounts' from the menu.

Step 3: Choose the relevant account type from the sidebar menu.

Step 4: To view your statement, click on the 'Statements' tab and select the desired month for your statement. To view your advice, click on the 'Advices' tab and select the desired transaction for your advice.

2. If you don't have RHB Online Banking yet, please register for online banking access via <https://onlinebanking.rhbgroup.com/>. After registration, you will then be able to access your statements and advices through internet banking by following the steps listed above.

If you would like to receive your statements and advices via email, please contact your Relationship Manager or visit any RHB branch and provide your email address. Alternatively, you can request for a hardcopy of your statements and advices for the past 12 months at any RHB branch.

Note:

Statements and advices are only available for customers who maintain balances in Unit Trust or Direct Bond/Sukuk accounts.

Thank you.
