

Ver.01

ANNOUNCEMENT:

New Merchant Statement Design and Sender's Email Address

26 November 2024

Dear Valued Customers,

As part of our ongoing efforts to enhance customer data security, we are updating the format and design of merchant statements sent via email. Additionally, effective December 2024, these statements will be sent from a new email address: **rhb@stmts.rhbgroup.com.**

If you have any questions or need assistance, you may contact us at 03-21611318 (Monday-Thursday 8:45 AM-5:45 PM, and Friday 8:45 AM-4:45 PM) or via email at ccmerchant.support@rhbgroup.com.

Thank you.