

# **IMPORTANT NOTICE:**

# Update your Browser to ensure a secured Online Banking experience

Dear Valued Customers,

As part of our continuous effort to keep your online banking experience safe and secure, RHB Online Banking will no longer be supported on outdated browsers effective **2 January 2025.** 

As such, we recommend you to update your web browser to the versions below for a seamless and uninterrupted banking experience. No action is required if your browser version is already up to date.

Browser	Version
Google Chrome	110 or higher

#### FAQ

## 1. Why should I update my web browser?

Not updating your browser version may leave it at risk, as outdated browsers no longer receive any security updates from the respective web browser providers. You will no longer be able to use RHB Online Banking from an outdated browser.

### 2. How do I check or update my browser version?

You will need to go to 'Settings' or 'Help' on your web browser and select 'About Browser'. There should be an option for you to update your browser version.

Please refer to the respective web browser providers for more in-depth guide: Google Chrome | Microsoft Edge | Mozilla Firefox | Opera | Apple Safari

### 3. I'm unable to update my web browser on my computer. What do I do?

You will not be able to use RHB Online Banking from the outdated browser. Alternatively, you may use the RHB Mobile Banking App. Download it from <u>Google PlayStore</u> or <u>Apple AppStore</u>

Together We Progress

Regards, RHB Bank