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ANNOUNCEMENT:

Delay in Delivery of December 2024 Selected Product Account Statements

26 December 2024

Dear Valued Customers,

In our ongoing efforts to enhance your experience and safeguard your data, we are upgrading the format of selected product account statements.

As a result, the delivery of December 2024 statements for the following account types will be delayed until the first week of **February 2025**. We sincerely apologize for any inconvenience this may cause.

This delay applies to the following account types:

- Home Financing/-i
- Commercial Property Financing/-i
- ASB (Financing)
- Personal Financing/-i
- Term Loan/-i
- Auto Financing/-i
- Floor Stocking/-i
- Prepaid Card

If you have opted to receive statements via email, your statements will be sent from our new, secure email address: rhb@stmts.rhbgroup.com.

For more information on e-Statements, refer to the Frequently Asked Questions (FAQs) [here](#).

If you have any questions or need assistance, you may contact us [here](#).

Thank you.
