

# TERMS AND CONDITIONS RHB Lifestyle Privileges ("these Terms and Conditions")

### **PROMOTION ORGANISERS**

- RHB Lifestyle Privileges ("Promotion") is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "RHB") unless otherwise specified.
- The vendor or supplier who has participated in the Promotion ("the Merchant").
   KL Tint Studio
   016-755 4178

### **PROMOTION PERIOD**

- 3. The Promotion runs from 11/11/2024 to 31/10/2025 ("Promotion Period"), both dates inclusive.
- 4. The Promotion is open to all eligible primary and supplementary cardholders RHB Visa Credit Card/-i or RHB Visa Debit Card/- i(collectively, "the Customer").

### **TERMS AND CONDITIONS**

- 5. By participating in this Promotion the Customer agrees to the following:-
  - (a) Enjoy 10% OFF total bill; and
  - (b) The Promotion is valid for in-store service at participating outlets as stated below only:-

Outlet address	Contact
KL Tint Studio Kota Damansara	
The Strand, 35, Jalan PJU 5/20A, Kota Damansara,	
Petaling Jaya, 47810 Selangor	
KL Tint Studio Maluri Cheras	
317, Jalan Mahkota,	
Maluri, 55100 Kuala Lumpur	
KL Tint Studio Setia Alam	
16-G, Jalan Setia Perdana BB U13/BB, Setia Alam, Seksyen U13,	016-755 4178
Shah Alam 40170 Selangor	
KL Tint Studio Puchong	
Pusat Perdagangan, 33-G, Jalan OP 1/1, One Puchong,	
Puchong, 47100 Selangor	
KL Tint Studio Kajang	
21-G, Jalan Putra 2, Taman Kajang Putra,	
Kajang, 43000 Selangor	

- 6. By participating in the Promotion, the Customer agrees to the followings:-
  - (a) The Customer is bound by these Terms and Conditions;
  - (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
  - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
  - (d) Payment must be made using RHB Visa Credit Card/-i or RHB Visa Debit Card/-i only (excluding Corporate MyDebit Card/-i) ("RHB Cards");



## **TOGETHER WE PROGRESS**



- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco, conventional insurance etc. (if any) for Islamic cards;
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

**RHB Customer Contact Centre** 

Email : customer.service@rhbgroup.com

Telephone No.: +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html;

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Ombudsman Scheme approved by Bank Negara Malaysia which the details can be found at https://www.rhbgroup.com/s/p; and
- (I) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.

