



CARDUP MALAYSIA PROMOTION 2024

Enjoy Special Discount Fees from CardUp for all Personal Payments

Terms & Conditions:

1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) hereinafter will be referred collectively as “RHB”, unless otherwise specified.

2. Promotion mechanics (“Promotion”) :

New-To-CardUp Customers	<ul style="list-style-type: none"> RHB credit card cardholders, who have signed up for a CardUp personal account and have not scheduled a payment are eligible to enjoy 0% fee of up to RM6,000 on your first personal payment. The prevailing 2.25% fee will be applied to the rest of the payment should the amount exceed RM6,000. Promo ends 30 June 2025 Promo Code: RHBFREE
Existing CardUp Customers	<ul style="list-style-type: none"> Enjoy 1.30% (u.p. 2.25%) CardUp fee for all personal payments Promo can be redeemed repeatedly Promo ends 30 June 2025 Promo Code: RHB13

3. Promotions are valid from 9 August 2024 until 30 June 2025 only (“Promotion Period”).

4. The payment must be made using RHB Credit Card/-i only.

5. For this Promotion, customers have to enter the promo code during the “Schedule payment” process when setting up payment details. The discounted fee will be reflected on the payment review page, before payment confirmation.

6. The Promotion can be redeemed repeatedly per customers on a CardUp personal account during the Promotion Period.

7. All payments are subjected to review and additional documents may be requested to support the review process.



For avoidance of doubt, RHB Islamic Bank only promotes and manages promotions in relation to RHB Islamic Bank products and its related propositions only.



8. RHB credit card cardholders who redeem the Promotion agree that CardUp and RHB have the right to exchange details relating to you, including your card account and transaction details, for the purpose of determining your eligibility to qualify for the Promotion.
9. Promo code is not valid to be used:
 - a. on payments made with charge cards
 - b. in conjunction with any other promotions, offers or discounts.
10. RHB may add, change, modify or remove the offer structure, benefit and other features, including these Terms and Conditions, or to terminate the offer at any time with sufficient prior notice given.
11. RHB gives no representation or warranty with respect to any goods or services provided by CardUp Malaysia. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability for any purpose. For any dispute concerning the quality of goods or services received from CardUp Malaysia, customers are encouraged to chat with CardUp Malaysia Customer Service at +60 16 699 9396/ hellomy@cardup.co or RHB Customer Contact Centre at 03-9206 8118 or Ombudsman for Financial Services (OFS) at 03-2272 2811. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.
12. These Terms and Conditions are to be read together with CardUp Malaysia at <https://www.cardup.my/personal/terms/rhbfree-rhb13>