

RHB x TAOBAO Thursday Sales 2024

Taobao Coins Campaign

Terms & Conditions

1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred collectively as “RHB”, unless otherwise specified.
2. To be eligible for the promotion, a RHB Credit Cardmember has to visit Taobao Coins icon from Taobao MY homepage, and redeem the 1.5% waiver voucher with 10 Taobao coins to enjoy a 1.5% service charge waiver, capped at RM5 (“Promotion”).
3. The Promotion is valid from **1 June 2024** until **31 December 2024** and only applicable to **every Thursday at 10am** (“Promotion Period”).
4. Voucher needs to be applied when checking out and paid with RHB Credit Card/-i only.
5. The voucher is not returnable once the order is cancelled.
6. The Promotion is limited to first three hundred fifty (350) redemptions on every month during the Promotion Period. Capped at 1 redemption per Taobao user per month.
7. In the event the above terms and conditions are met, the offer will be reflected automatically at the checkout page. If the offer terms and conditions are not met, it will not be reflected at the checkout page.
8. RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
9. The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, coupons/vouchers, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
10. RHB gives no representation or warranty with respect to any goods or services provided under TAOBAO. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability for any purpose. For any dispute concerning the quality of goods or services received under TAOBAO, RHB cardholders are encouraged to liaise directly with TAOBAO via its mobile application or RHB Customer Contact Centre at 03-9206 8118. If RHB cardholders are not satisfied with the resolution given by RHB, please refer to the Ombudsman for Financial Services (OFS) at 03-2272 2811.