



Trip.com

Promotion 1: Enjoy 5% Off for Hotels Worldwide with no minimum spend

Promotion 2: Enjoy 1% Off for all flight bookings with no minimum spend

Terms & Conditions

1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred collectively as "RHB".

2. **Promotion 1:** Enjoy 5% Off for Hotels Worldwide with no minimum spend

Promotion 2: Enjoy 1% Off for all flight bookings with no minimum spend

Promotion 1 and Promotion 2 will be collectively referred to as ("Promotion") unless otherwise specified.

3. The Promotion is valid on **1 June 2024** until **30 November 2024** only ("Promotion Period").

4. The travel period is valid on **1 June 2024** until **31 October 2025** only.

5. The payment must be made using RHB Credit Card/-i or RHB Debit Card/-i (excluding Corporate MyDebit Card/-i).

6. The Promotion is only applicable to hotel and flight bookings respectively using the partner promo code.

7. The promo code **Promotion 1** : "RHBHOTEL" and **Promotion 2** : "RHBFLIGHT" ("Voucher") must be entered at the checkout payment page.

8. Bookings must be made at Trip.com Malaysia website and app through the following the partner campaign page link <https://my.trip.com/w/rhbymy> only. Bookings made on any other campaign page or via <https://my.trip.com> would not be applicable for the promotion.

9. Hotel discount applies to the price after taxes and fees have been applied.

10. Flight discount applies to the price before taxes and fees and surcharges have been applied.





11. Promotion is valid for both new and existing Trip.com customers. For new users, RHB Cardmembers must sign up for a Trip.com account to be able to use the promo code.
12. The hotel promo code is only applicable to pre-pay rooms (excluding rooms on promotion), and transactions made in Malaysia Ringgit (“MYR”).
13. Different hotels/rooms/flight types may have different cancellation policies. RHB Cardmembers are advised to read the cancellation policies for the specific hotels/flight partners at Trip.com before booking.
14. If RHB Cardmembers change a booking for which they used a promo code, that promo code will no longer be valid. To use the promo code again, RHB Cardmember has to cancel the booking and make a new booking within the Promotion Period. Booking is subject to availability.
15. Promotion cannot be exchanged for cash or used in conjunction with other promotions/vouchers or Trip Coins.
16. RHB may add, change, modify or remove the offer structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice given.
17. RHB gives no representation or warranty with respect to any goods or services provided by Trip.com. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose. For any dispute concerning the quality of goods or services received from Trip.com, customers are encouraged to chat with Trip.com Customer Service at 03-9212 8212 or RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811
18. These Terms and Conditions are to be read together with the terms and conditions provided by Trip.com <https://pages.trip.com/service-guideline/terms-ms-my.html>

